audiocodes

One Voice Operations Center (OVOC)

Streamlined voice network lifecycle management and quality assurance

RAPID COMMISSIONING & PROVISIONING

SIMPLIFIED DAY-TO-DAY OPERATIONS

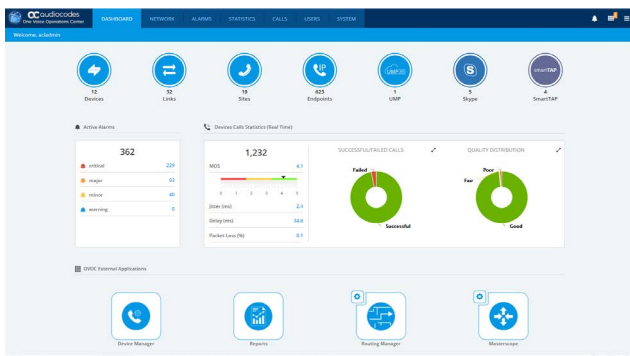**QUALITY ASSURANCE**

DATA LAYER MONITORING

SCALABLE & ROBUST

AudioCodes One Voice Operations Center (OVOC) is a voice network management solution that combines management of voice network devices and quality of experience monitoring into a single, intuitive application. OVOC enables administrators to adopt a holistic approach to network lifecycle management by simplifying everyday tasks and assisting in troubleshooting all the way from detection to correction.

OVOC provides IT staff with single pane of glass through which they can manage and monitor VoIP devices and elements from a single centralized location, saving time and costs. Tasks normally considered to be complex and time-consuming, such as performing root cause analysis, provisioning new devices and initiating bulk software updates, can now be carried out simply and rapidly. OVOC's open APIs enable integration with 3rd party applications to provide additional functionality such as enhanced voice analytics and data-layer monitoring.

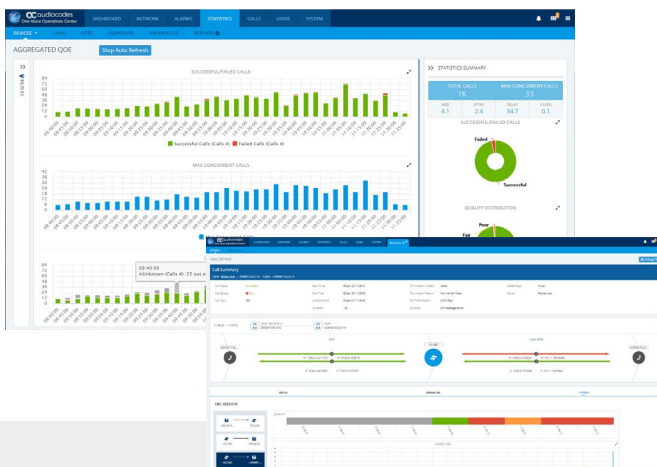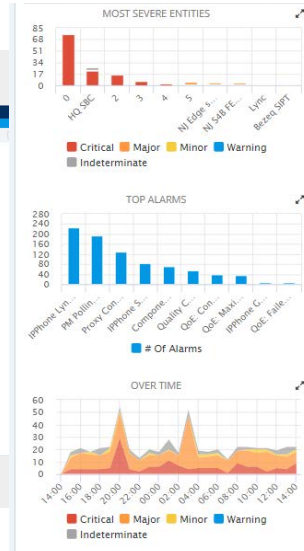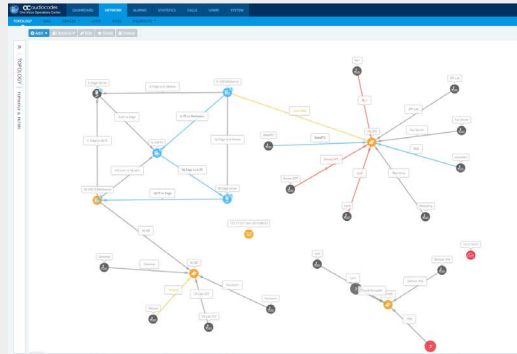**OVOC**
One Voice Operations Center

Rapid Commissioning and Provisioning

- Device discovery and auto-registration
- Automatic device initial configuration
- Easy-to-use device license allocation and management
- Network topology planning and design

Streamline Day-to-day Operations

- Increase efficiency using centralized real-time monitoring dashboard and maps
- Mass configuration and software updates for all AudioCodes products
- Improve availability with accurate and correlated alarm indications
- Gain intelligent insights into network trends and performance to assist in planning and design
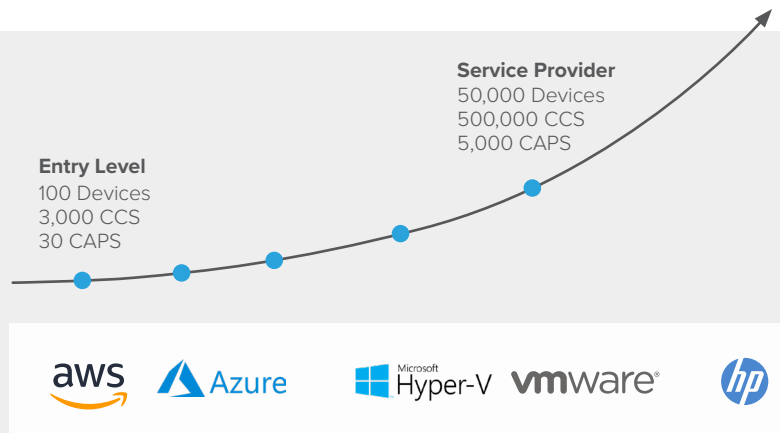

Quality Assurance and Analytics

- Identify and mitigate voice quality issues before they become service affecting using real-time network view and quality alerts
- Rapid voice quality and call control analysis
- Troubleshoot quality issues and drill down for simple and effective root cause analysis
- Pattern detection and network planning via advanced reporting tools
- Integration with **NEC** data layer monitoring solution

Robust and Scalable Architecture

- Highly scalable, designed to meet needs of small to large enterprises and service providers
- Multi-tenancy support for hosted and managed environments
- Runs as virtualized application on AWS, Azure, Hyper-V and VMWare
- Full resiliency with distributed architecture

Entry Level
100 Devices
3,000 CCS
30 CAPS

Service Provider
50,000 Devices
500,000 CCS
5,000 CAPS